

PSA Update:

The PSA has approximately 200 miles of water lines, 50 miles of gravity sewer lines, 25 miles of force main sewer line, 795 fire hydrants, 12 sewer pump stations, 12 water storage tanks, several wells and several water booster pump stations. The PSA's Water systems are as follows: Cana, Exit 1, Fancy Gap, Regional, Tower Road and Hillcrest Estates. The PSA's Sewer systems are as follows: Fancy Gap, Woodlawn, Gladeville/Cranberry, Hillsville and Loves. All of this is operated and maintained with a staff of 5 full time and 3 part time in field and 3 office staff employees.

- Total of 98 work orders in December 2022 (check pressure, check for leak, turn-off, turn-on, etc)
- Construction, Maintenance and Operations items completed
- Miss Utility Markings (0 emergency, 58 water and 17 sewer tickets)
- Will be participating in the new LIHWAP PROGRAM (Low Income Household Water Assistance Program) Attachment
- PSA Crew worked 24/7 during the Christmas & New Year Holidays due to the cold weather.

Sewer frozen at pump stations. Customers and PSA leaks and pipes busted.